

Where Can I go to get Assistance?

- Your closest Army Installation AER Office
- If there is no AER Office near you, you can get assistance through your closest:
 - ◆ Air Force Base (Air Force Aid Society)
 - ◆ Navy/Marine Corps Base (Navy-Marine Corps Relief Society)
 - ◆ Coast Guard Base (Coast Guard Mutual Assistance)
- If you are not within a 50 mile radius of a Military Installation:
 - ◆ Call the American Red Cross 24 hour Military Assistance (877) 272-7337
 - ◆ You can begin your application online by going to our website at www.aerhq.org and following the prompts to "apply for assistance".

What Should I Bring With Me to the AER Section?

- Valid Military ID Card
- Leave and Earnings Statement
- Leave/PCS Orders
- Substantiating documents such as car repair estimate, rental agreement, utility bill

Can My Spouse Get AER Help If I'm Away?

- Yes. Your spouse should bring:
 - ◆ Special Power of Attorney
 - ◆ Valid Military Dependent ID Card
 - ◆ Substantiating documents

How Do I Apply for a Scholarship?

- AER provides scholarships for dependent children and spouses of Active Duty, Retired, and deceased Army Soldiers. Applications and instructions are available on the AER website for the MG James Ursano and Spouse Education Assistance Scholarship Programs.

75 Years of Helping the Army Take Care of Its Own Worldwide Assistance

AER Assistance is available to Soldiers and their Families around the world.

- Local AER Offices
- American Red Cross 24hr Hotline: (877) 272-7337
- Air Force Aid Society
- Navy-Marine Corps Relief Society
- Coast Guard Mutual Assistance Office

The Army-wide annual AER fund campaign is conducted 1 March -15 May.

Your tax deductible contribution can be sent to your local AER Office or to AER National Headquarters any time by mail or on-line.

For more information contact your local AER officer or visit our website:



WWW.AERHQ.ORG

AER National Headquarters

2530 Crystal Drive
Suite 13161, 13th Floor
Arlington, VA 22202

866-878-6378

**ARMY
EMERGENCY
RELIEF**

75 Years

A Legacy of Caring

The poster features a background collage of various military-related images, including soldiers, flags, and equipment. The text is prominently displayed in bold, black, sans-serif fonts. The logo is circular with a red border and a yellow eagle in the center.

Army Emergency Relief

AER is a private nonprofit organization incorporated in 1942 by the Secretary of War and the Army Chief of Staff. AER's mission is to provide emergency financial assistance to Soldiers and their Families.

What is AER's Record of Assistance?

- Since it was established in 1942, AER has provided \$1.8 billion to 3.7 million Soldiers and their Families
- In 2016 AER assisted over 45,000 Soldiers and their Families with more than \$69.1 million

What Portion of My Contribution Helps Soldiers?

- 87 cents of every dollar you contribute goes to help Soldiers; AER administrative and fundraising expenses account for the remaining 13 cents

Where Does AER Get Its Funds?

- Voluntary donations from Active and Retired Soldiers and Civilians
- Repayment of AER interest-free loans
- Investment income
- Unsolicited donations

Why Does AER Have an Annual Campaign?

- Provide an opportunity for Soldiers to help their fellow Soldiers
- Create greater awareness and understanding of AER programs and benefits
- Retain tax exempt status by raising at least 1/3 of funds through donations

Do I Have to Contribute to AER to Get Help?

- No. If you are eligible for AER assistance and have a valid emergency need, AER can help

How Can I Help AER?

- Remind fellow Soldiers about AER when they have financial emergencies
- Support AER with a donation and encourage others to donate

Who Is Eligible for Assistance?

- Active Duty Soldiers, single or married, and their eligible Dependents
- Army National Guard and Army Reserve Soldiers on continuous Active Duty (Title 10, USC) for more than 30 consecutive days and their eligible Dependents
- Soldiers Retired from Active Duty for longevity or physical disability, and their eligible Dependents
- Army National Guard and Army Reserve Soldiers who retired and are receiving DFAS Retired Pay, and their eligible Dependents
- Surviving spouses and orphans of Soldiers who died while on Active Duty or after they retired

What Can AER Do?

Provide Assistance With:

- Rent/Mortgage
- Utilities/Deposits
- Food
- Dental/Medical
- Emergency Travel
- Travel fund for relocation (PCS)
- Funeral Expenses
- Non-receipt of Pay/Loss of Funds
- Vehicle Repair
- Replacement Vehicle
- Rental Vehicle
- Cranial Helmets
- Essential Furniture
- Car Seats
- Repair/Replacement of major appliances
- Minor Home Repairs

Is There a Limit On How Much Emergency Assistance I Can Request From AER?

- AER can meet your valid emergency needs

What Kind of Assistance Can I Expect?

- An interest free loan
- A grant if repayment of loan will cause undue hardship
- Part loan and part grant

How Can I Get Assistance?

1. Command Referral Program

- Expedited Assistance Process
- Company Commander or First Sergeant can approve AER loans up to \$1,500
- Provides Company/Battery Chain of Command ability to assist Soldiers who have a financial need

2. Direct Access to AER

Effective 9 September 2015, all Soldiers regardless of grade/rank are allowed direct access to AER without the Unit Commander's review and approval/concurrence. The policy change was implemented with the following safeguards:

- Soldiers in the grades of E-1 through E-4 must have completed Initial Entry Training (IET).
- All Soldiers must have a minimum of 12 months Time in Service (TIS) or have completed IET (whichever is greater).
- Regardless of rank, financial assistance will be limited to two requests for assistance (Loan or Grant) within a 12 month period without the Company Commander/First Sergeant review.
- Soldiers who exhibit "High Risk" behaviors for financial problems IAW AR 600-85 still require the Unit Commander's review and approval/concurrence.